

Medicaid Managed Care Contacts for Children with Special Health Care Needs

The Apple Health Managed Care Organizations (MCOs) have dedicated care coordinators for individuals with special health care needs. Each MCO has identified one or more staff to assist in problem-solving for children with special health care needs and their families. They are also able to assist in understanding and accessing benefits, coordinating complex health problems, and referrals to community resources such as WithinReach. The coordinators can be reached at the below phone numbers or e-mails.

Primary Contact Person:	Secondary Contact Person:
Amerigroup Washington 1-800-600-4441	
Courtney Foos, RN Case Manager 206-695-7081 ext. 54607 courtney.foos@amerigroup.com	Cary Robertson Manager of Case Management 206-695-7081 ext. 54552 cary.robertson@amerigroup.com
Community Health Plan of Washington (CHPW) 1-800-440-1561 Contact as needed: Melissa Shilipetar Melissa.Shilipetar@chpw.org	
Cherri Trettivek 206-582-5516 ctrettevik@healthintegrated.com	Debbi Brent, RN 813-388-4000 ext. 4772 dbrent@healthintegrated.com OR Lori Harris-Stevens 813-388-4088 LHarrisstevens@HealthIntegrated.com
Coordinated Care of Washington 1-877-644-4613	
Sharon "Sherry" Bennatts, RN Manager, Case Management (AHMC) 253-442-1543 sbennatts@coordinatedcarehealth.com	Sabena Nanji, LMHC Manager, Case Management (AHFC) Work: 206-701-1110; Cell: 206-465-9862 SNANJI@coordinatedcarehealth.com
Molina Healthcare of Washington 1-800-869-7165	
Cathi Sears 800-869-7175 ext. 147148 catherine.sears@molinahealthcare.com	Erin Darrah Case Management Supervisor 800-869-7175 ext. 147171 erin.darrah@molinahealthcare.com
UnitedHealthcare Community Plan 1-800-829-2925	
Suzanne Black, RN Continuity of Care Nurse 763-283-4536 suzanne_black@uhc.com	Marci Brand, RN, CCM Manager, Health Services 952-202-4875 marci_brand@uhc.com

Health Care Authority: Colette Jones, MN, RN 360-725-1782 colette.jones@hca.wa.gov
HCA's Inbox for Managed Care related issues: HCAMCPrograms@hca.wa.gov

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